

financial advice at UEA

Student Support Service financial advisers and advice|su know that it is hard to stretch your limited resources to cover all of your outgoings. We both provide a confidential service giving students the opportunity to discuss financial issues that are causing stress and distracting them from their studies. Here is a guide to where to go for help. Both services can issue Food Bank vouchers for students in short term crisis.

Student Support Service

Advice on Student Funding

Whether it is from Student Finance or the NHS, we can help to ensure that students receive their full funding entitlement; we can also advise on the financial implications of changing courses, withdrawing or taking time out from study.

Money Management/Budgeting)

We offer one-to-one money advice to help students budget; access our interactive budgeting tool on our website under Budgeting and Money Management: <https://portal.uea.ac.uk/student-support-service/money-matters/budgeting>

Hardship Funds

We assess hardship applications for all current registered students which can provide grants that you don't pay back to help students who find themselves in unforeseen financial hardship. Any award won't impact on your benefits.

Emergency loans

We administer a short-term loan facility (Vice-Chancellor's Hardship Fund Loan) to help students with cash flow emergencies. This facility provides an interest-free loan of up to £300 to students not in debt to the University.

External funding

We provide information on funding sources outside the University, including Postgraduate funding opportunities, to help students in their search for additional support.

Signposting from Student Support Service

We signpost students to SU Advice for benefits and external debt advice and liaise with other University departments.

advice|su

We can help with budgeting advice and debt issues, where appropriate signposting to specialist external debt advice. We can advise on eligibility for benefits and how to claim. We direct students to the Student Support Service for hardship fund enquiries and general student funding advice.

To book an appointment with a financial adviser at Student Support Service, phone 01603 592761. For advice, email fac@uea.ac.uk or visit us at <https://portal.uea.ac.uk/student-support-service/finance> to find out more about what we offer. To contact advice|su call 01603 593463 or email advicecentre@uea.ac.uk



STUDENT
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SERVICE



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